

THAT WHICH IS CLAIMED IS:

1. A method of providing professional services, the method comprising the following performed by a data processing system:

5 accepting entry of information associated with a matter of a person, wherein the information is entered via a client device in communication with the data processing system;

assigning the person to one of a plurality of pools of people based on the entered information;

10 allowing a professional services provider qualified to advise people in the assigned pool to view the entered information; and

15 providing a secure area within which the professional services provider provides information about the matter, wherein the secure area is accessible by the person via the client device.

2. The method according to Claim 1, further comprising allowing the person to access the secure area and view the information provided by the professional services provider.

3. The method according to Claim 1, further comprising notifying the person that the professional services provider has provided information about the matter within the secure area.

4. The method according to Claim 1, wherein the information is entered by the person in a predetermined, structured format.

5. The method according to Claim 1, further comprising the following performed prior to accepting entry of information associated with a matter of a person:

5 identifying the person; and
verifying that the person is eligible to receive professional services.

6. The method according to Claim 1, wherein the professional services provider is selected from the group consisting of healthcare service providers, legal service providers, technical service providers, and
5 financial services providers.

7. The method according to Claim 1, wherein assigning the person to a pool is based upon one or more attributes of the person and/or one or more attributes of the professional services provider.

8. A method of providing healthcare services to patients, the method comprising the following performed by a data processing system:

5 accepting entry of information about a medical condition of a patient, wherein the information is entered via a client device in communication with the data processing system;

assigning the patient to one of a plurality of
pools of patients based on the entered patient
information;

allowing a healthcare provider qualified to
treat patients in the assigned pool to view the patient
information; and

providing a secure area within which the
healthcare provider provides a diagnosis and/or treatment
recommendation for the medical condition of the patient,
wherein the secure area is accessible by the patient via
the client device.

9. The method according to Claim 8, further
comprising allowing the patient to access the secure area
and view the diagnosis and/or treatment recommendation
provided by the healthcare provider.

10. The method according to Claim 8, further
comprising notifying the patient that the healthcare
provider has provided a diagnosis and/or treatment
recommendation for the medical condition of the patient
within the secure area.

11. The method according to Claim 8, wherein
the information is entered by the patient in a
predetermined, structured format.

12. The method according to Claim 8, wherein a
treatment recommendation provided by the healthcare
provider includes a medication prescription, and further
comprising communicating the medication prescription to a
pharmacy for fulfillment.

13. The method according to Claim 8, wherein a treatment recommendation provided by the healthcare provider includes a request to perform laboratory services on the patient, and further comprising
5 communicating the request for laboratory services to a provider of laboratory services for fulfillment.

14. The method according to Claim 13, further comprising communicating results of the laboratory services to the patient.

15. The method according to Claim 8, further comprising the following performed prior to accepting entry of information about a medical condition of a patient:
5 identifying the patient; and
verifying that the patient is eligible to receive healthcare services.

16. The method according to Claim 8, wherein assigning the patient to a pool is based upon one or more attributes of the patient and/or one or more attributes of the healthcare provider.

17. The method according to Claim 9, wherein allowing the patient to access the secure area and view the diagnosis and/or treatment recommendation provided by the healthcare provider comprises allowing the patient to
5 select a specific medication prescription for treating the patient.

18. A data processing system that facilitates the provision of professional services, comprising:

means for accepting entry of information associated with a matter of a person, wherein the information is entered via a client device in communication with the data processing system;

means for assigning the person to one of a plurality of pools of people based on the entered information;

means for allowing a professional services provider qualified to advise people in the assigned pool to view the entered information; and

means for providing a secure area within which the professional services provider provides information about the matter, wherein the secure area is accessible by the person via the client device.

19. The data processing system according to Claim 18, further comprising means for allowing the person to access the secure area and view the information provided by the professional services provider.

20. The data processing system according to Claim 18, further comprising means for notifying the person that the professional services provider has provided information about the matter within the secure area.

21. The data processing system according to Claim 18, wherein the information is entered by the person in a predetermined, structured format.

22. The data processing system according to
Claim 18, further comprising:
means for identifying the person; and
means for verifying that the person is eligible
5 to receive professional services.

23. The data processing system according to
Claim 18, wherein the professional services provider is
selected from the group consisting of healthcare service
providers, legal service providers, technical service
5 providers, and financial services providers.

24. The data processing system according to
Claim 18, wherein the means for assigning the person to a
pool comprises means for assigning the person to a pool
based upon one or more attributes of the person and/or
5 one or more attributes of the professional services
provider.

25. A data processing system that facilitates
the provision of healthcare services to patients,
comprising:

means for accepting entry of information about
5 a medical condition of a patient, wherein the information
is entered via a client device in communication with the
data processing system;

means for assigning the patient to one of a
plurality of pools of patients based on the entered
10 patient information;

means for allowing a healthcare provider
qualified to treat patients in the assigned pool to view
the patient information; and

15 means for providing a secure area within which
the healthcare provider provides a diagnosis and/or
treatment recommendation for the medical condition of the
patient, wherein the secure area is accessible by the
patient via the client device.

26. The data processing system according to
Claim 25, further comprising means for allowing the
patient to access the secure area and view the diagnosis
and/or treatment recommendation provided by the
5 healthcare provider.

27. The data processing system according to
Claim 25, further comprising means for notifying the
patient that the healthcare provider has provided a
diagnosis and/or treatment recommendation for the medical
5 condition of the patient within the secure area.

28. The data processing system according to
Claim 25, wherein the information is entered by the
patient in a predetermined, structured format.

29. The data processing system according to
Claim 25, wherein a treatment recommendation provided by
the healthcare provider includes a medication
prescription, and further comprising means for
5 communicating the medication prescription to a pharmacy
for fulfillment.

30. The data processing system according to
Claim 25, wherein a treatment recommendation provided by
the healthcare provider includes a request to perform

laboratory services on the patient, and further
5 comprising means for communicating the request for
laboratory services to a provider of laboratory services
for fulfillment.

31. The data processing system according to
Claim 25, further comprising:

means for identifying the patient; and
means for verifying that the patient is
5 eligible to receive healthcare services.

32. The data processing system according to
Claim 25, wherein the means for assigning the patient to
a pool comprises means for assigning the patient to a
pool based upon one or more attributes of the person
5 and/or one or more attributes of the professional
services provider.

33. The data processing system according to
Claim 26, wherein the means for allowing the patient to
access the secure area and view the diagnosis and/or
treatment recommendation provided by the healthcare
5 provider comprises means for allowing the patient to
select a specific medication prescription for treating
the patient.

34. A computer program product that
facilitates the provision of professional services, the
computer program product comprising a computer usable
storage medium having computer readable program code
5 embodied in the medium, the computer readable program
code comprising:

computer readable program code that accepts
entry of information associated with a matter of a
person, wherein the information is entered via a client
10 device in communication with the data processing system;

computer readable program code that assigns the
person to one of a plurality of pools of people based on
the entered information;

15 computer readable program code that allows a
professional services provider qualified to advise people
in the assigned pool to view the entered information; and

20 computer readable program code that provides a
secure area within which the professional services
provider provides information about the matter, wherein
the secure area is accessible by the person via the
client device.

35. The computer program product according to
Claim 34, further comprising computer readable program
code that allows the person to access the secure area and
view the information provided by the professional
5 services provider.

36. The computer program product according to
Claim 34, further comprising computer readable program
code that notifies the person that the professional
services provider has provided information about the
5 matter within the secure area.

37. The computer program product according to
Claim 34, wherein the information is entered by the
person in a predetermined, structured format.

38. The computer program product according to Claim 34, further comprising:

computer readable program code that identifies the person; and

5 computer readable program code that verifies that the person is eligible to receive professional services.

39. The computer program product according to Claim 34, wherein the professional services provider is selected from the group consisting of healthcare service providers, legal service providers, technical service providers, and financial services providers.

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40. The computer program product according to Claim 34, wherein the computer readable program code that assigns the person to a pool comprises computer readable program code that assigns the person to a pool based upon one or more attributes of the person and/or one or more attributes of the professional services provider.

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41. A computer program product that facilitates the provision of healthcare services to patients, the computer program product comprising a computer usable storage medium having computer readable program code embodied in the medium, the computer readable program code comprising:

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computer readable program code that accepts entry of information about a medical condition of a patient, wherein the information is entered via a client device in communication with the data processing system;

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computer readable program code that assigns the patient to one of a plurality of pools of patients based on the entered patient information;

15 computer readable program code that allows a healthcare provider qualified to treat patients in the assigned pool to view the patient information; and

computer readable program code that provides a secure area within which the healthcare provider provides a diagnosis and/or treatment recommendation for the
20 medical condition of the patient, wherein the secure area is accessible by the patient via the client device.

42. The computer program product according to Claim 41, further comprising computer readable program code that allows the patient to access the secure area and view the diagnosis and/or treatment recommendation
5 provided by the healthcare provider.

43. The computer program product according to Claim 41, further comprising computer readable program code that notifies the patient that the healthcare provider has provided a diagnosis and/or treatment
5 recommendation for the medical condition of the patient within the secure area.

44. The computer program product according to Claim 41, wherein the information is entered by the patient in a predetermined, structured format.

45. The computer program product according to Claim 41, wherein a treatment recommendation provided by the healthcare provider includes a medication

5 prescription, and further comprising computer readable
program code that communicates the medication
prescription to a pharmacy for fulfillment.

46. The computer program product according to
Claim 41, wherein a treatment recommendation provided by
the healthcare provider includes a request to perform
laboratory services on the patient, and further
5 comprising computer readable program code that
communicates the request for laboratory services to a
provider of laboratory services for fulfillment.

47. The computer program product according to
Claim 41, further comprising:
computer readable program code that identifies
the patient; and
5 computer readable program code that verifies
that the patient is eligible to receive healthcare
services.

48. The computer program product according to
Claim 41, wherein the computer readable program code that
assigns the patient to a pool comprises computer readable
program code that assigns the patient to a pool based
5 upon one or more attributes of the person and/or one or
more attributes of the professional services provider.

49. The computer program product according to
Claim 42, wherein the computer readable program code that
allows the patient to access the secure area and view the
diagnosis and/or treatment recommendation provided by the
5 healthcare provider comprises computer readable program

code that allows the patient to select a specific medication prescription for treating the patient.